



Mason Consolidated Schools

Marlene Mills, Superintendent of Schools
2400 Mason Eagles Drive Erie, MI 48133 tel. (734) 848-9304 fax (734) 848-2516
web site: <http://scnc.eriemason.k12.mi.us>

Mr. John Good, CEO
SpyGlass Technology Advisors
2001 Crocker Road
130 Gemini Tower
Cleveland, OH 44145

Dear John:

On behalf of Mason Consolidated Schools, I want to let you know how pleased we are with the work your firm performed in auditing our telecommunications service. As a result of your audit, we will be realizing a significant savings in our monthly invoices, as well as a refund for past billing errors.

Saving money is always important for school districts, but particularly in these times when revenues are uncertain. You were able to spot errors in billing that my office would not have known about. Your staff worked very professionally with us and took very little of our time.

I would highly recommend SpyGlass to others as a resource and advocate in dealing with telephone service providers. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Deanna M. Rowe".

Deanna M. Rowe
Director of Finance and
Business Services

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