



# CompDrug

Working Together to Improve the Quality of Life

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Phone (614)224-4506  
Fax (614)341-6898 - Administration  
(614)221-2482 - Nurses  
(614)341-6885 - Treatment  
(614)224-8451 - Prevention/Youth to Youth

**13 March 2008**

**Larry Seiler, Director, Business Development  
The SpyGlass Group  
2001 Crocker Rd - Suite 200  
Westlake OH 44145**

**Dear Larry,**

**On behalf of CompDrug Corporation I wish to commend The SpyGlass Team for exceptional services provided. Your people defined, identified and corrected issues on our telecommunications accounts we never knew existed, much less understood. In at least four instances your people alerted us to charges to our account for services that were no longer even available. SpyGlass' ability to evaluate our billing and pinpoint ways we can reduce our spending is most impressive.**

**We particularly appreciated the fact that your team's work was efficiently accomplished without much input from us. Telecommunications is a challenging yet critical area for many organizations. The SpyGlass Team's strength is clearly its ability to analyze an organization's telecommunications data, pinpoint problem areas and unnecessary charges and finally to provide organization-specific support and solutions for maximizing telecomm efficiency while eliminating redundant cost. The SpyGlass Team is highly professional, uniquely qualified and visibly focused. It's been a pleasure working with them.**

**Non-profits need the services you and The SpyGlass Team provide. Thanks for all your hard work and follow-through.**

**Cordially,**



**Ronald L Pogue  
Senior Vice-President**