



David A. Lyons
Commissioner

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Commissioner

Paul K. Puletti Vice-
Mayor Commissioner

Hilda L. Zimmerly
Commissioner

"The City a/Oaks"

Randal A. Bengston
Mayor

June 28, 2007

John M. Good
The SpyGlass Group, Inc.
31015 Center Ridge Rd., Ste#3
Westlake, OH 44145

Dear Mr. Good:

I would like to commend you and your firm on the outstanding work done with our City of LaBelle staff. This resulted in a savings and adjustments to be made on our telecom accounts now and in the future on services we either no longer use or that are underutilized.

We would recommend your firm and services to other organizations that find it difficult to effectively analyze the detailed and confusing billings on their telecom service providers. Your firm helped us to better understand the issues and we feel better equipped to control these costs in the future.

Sincerely,

Delia Vasquez / jg

Delia Vasquez
Finance Officer